

**Statement for the provision of
Miscellaneous Charges
Western Power Distribution
(South West) plc
April 2012**

Western Power Distribution (South West) plc
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1. Introduction

1.1 This statement details our transactional based charges which are for activities that support the competitive supply market and will be billed by us on an individual basis for any service requested.

1.2 Transactional charges apply to the following activities:

- Energisation, de-energisation and re-energisation services;
- Disconnection of a site;
- Radio tele-switching services; and
- Charges for the provision of Metering for Licensed Distribution Network Operators (LDSO) Connections.

2. Charges for Energisation, De-energisation and Re-energisation

The way in which some ancillary services are provided will depend upon site-specific requirements and/or instructions received

Visit to Energise/Re-energise/De-energise Supply

- Other than the first energisation of a new supply, a charge will be made for each visit to premises on request to energise/re-energise/de-energise a supply by insertion/removal of fuses where whole-current metering is fitted.
- Indicative charges for these services are shown in the tables below. This charge is applicable even when the visit to fulfil the request does not result in energisation/re-energisation/de-energisation.
- Where the visit is to a larger business site or is otherwise exceptional, then individually assessed charges will be quoted.
- This will also be the case where the energisation/re-energisation/de-energisation is performed by means other than the insertion/withdrawal of fuses.

Charges to Energise, De-energise or Re-energise by insertion or withdrawal of fuses will be levied for:	
Visits to site during normal working hours:	£100
Short Notice Appointment	£150
*Visits to site at any other time, including Bank Holidays:	£150

Other circumstances:	
A larger business site; and/or	All charges will be individually quoted
Visit involves actions other than insertion or withdrawal of fuses; and or	
Visit is otherwise exceptional.	

Operating hours for Customer visits	
Normal hours of operation are from:	08:00 to 16:30 Monday - Friday
Short Notice Appointment	Services required within 48 hours 08:00 to 16:30 Monday to Friday.
Out of Hours Appointment	* Services provided outside the normal hours of 08:00 to 16:30 Monday to Friday

- These prices are offered on the basis that the volume of such requests is limited and of an urgent nature. These charges do not apply to emergency call-out services.

3. Disconnection of Site

Visit to disconnect a supply
Where a party requests the disconnection of a site, then individually assessed charges will be quoted.

4. Radio Tele-switching Services

WPD may provide radio tele-switching services to those wishing to sponsor group codes. The charges for these services will be fixed by agreement in each case and will reflect the level of complexity of the proposed arrangements.

5. Other Charges

Transactional charges for other services ancillary to DUoS will be individually quoted.

6. Load Managed Areas

- 1.1. Pursuant to Schedule 8, Paragraph 5.1 of the Distribution Connection and Use of System Agreement, post codes with the prefixes shown below are designated as load managed areas between the hours of 24:00 and 05:00 each day from November to March. This notice is effective immediately and will remain in place until withdrawn or modified in writing.

EX16	PL10	TA22	TR1
EX23	PL11		TR2
EX39	PL12		TR3
	PL13		TR4
	PL14		TR5
	PL15		TR6
	PL16		TR7
	PL17		TR8
	PL18		TR9
	PL22		TR10
	PL23		TR11
	PL24		TR12
	PL25		TR13
	PL26		TR14
	PL27		TR15
	PL28		TR16
	PL29		TR17
	PL30		TR18
	PL31		TR19
	PL32		TR20
	PL33		TR21
	PL34		TR22
	PL35		TR23
			TR24
			TR25
			TR26
			TR27

7. Glossary

Term	Definition
Distribution Use of System (DUoS)	Charges for demand and generation customers which are connected to and utilising the distribution network.
DCUSA	Users seeking to use the distribution system will be required to be a party to and comply with the DCUSA in accordance with their licence.
MPAS	Metering Point Administration Service means the service established, maintained and operated, or procured as the case may be, by each Distribution Business pursuant to Condition 18 of the Electricity Distribution Licence.
User	Is a supplier, generator or distribution network operator.